



At TooJay's, the word PRIDE holds up our pillars and creates values that our team exhibits to create *Simply. Great. Experiences.* for each other and our guests.

Personable-

- We are passionate about making a lasting impression with our guests and team members through our hospitality.
- We display good listening skills, hold quality dialogue and develop rapport.

Respectful-

- We treat each individual the way they want to be treated and embrace the diversity of experiences, cultures and opinions that make up our team and our guests.
- We work with a sense of urgency, as we are considerate of the time demands of our guests and each other.

Inviting-

- We provide a warm and positive environment that creates memorable moments.
- We ensure each individual feels important and valued.

Delivering Expectations

- We commit to never negotiating our standards and bring energy to every interaction.
- We work with integrity and do what we say we are going to do.

Engaging

- We work as a team to create experiences, drive exciting initiatives and motivate each other.
- We recognize that everyone is equally important in achieving *Simply. Great. Food. and Simply. Great. Experiences.*